

# TECH TIPS



# **Hear Clear**



Starkey has made improvements to the Hear Clear wax prevention system. First, the new Hear Clear is now coated with an oleophobic and hydrophobic material to resist not only water but also oils. This helps prevent wax from entering the receiver and improves patient satisfaction by reducing wax-

related repairs. Second, the method of replacing the Hear Clear has been changed. The new instructions are found on

the inside flap of every Hear Clear package. New Hear Clear sticks can easily be identified by the red color and will work in all existing Hear Clear receptacles.

## **Changing Hear Clear wax protector**

With a new Hear Clear stick follow the steps below to remove and insert a Hear Clear wax protector:

#### Removal

Step 1	Step 2	Step 3
Using double-notched end	Screw Hear Clear stick into	Pull Hear Clear stick straight out
	existing Hear Clear	

### Insertion

Step 1	Step 2	Step 3
Using un-notched end	Insert Hear Clear straight into	Pull Hear Clear stick straight o
	hearing aid receptacle	

## **Tips**

The double notched end of the Hear Clear can be used when there is difficulty taking a tight fitted receiver out of an non AP RIC earmold. Just place the Hear Clear in the receiver as if you were changing one and push until the receiver pops out of the earmold.

RIC and the custom products use the same Hear Clear's.